Redkite Systems
ORBIT – Operational Readiness

ORBIT

We are proud to have been associated with the successful opening of London Heathrow's Terminal 2. 'The Queens Terminal'

"As part of the Operational Readiness programme for Heathrow's new Terminal 2 we partnered with Redkite Systems to implement a training booking system which enabled over 160 stakeholders organisations to book their employees onto one of approximately 100 different training courses. Redkite Systems development and delivery of a simple, easy to use and robust booking system, helped us offer a smooth and professional delegate experience to over 10,000 employees. The Redkite team worked hard throughout the project to ensure the system was delivered within budget and on time."
Alison Dare, Logistics and Mobilisation Lead, T2 People Commissioning Team, Heathrow Airport

ORBIT
The system supplied by Redkite Systems, branded as ORBIT by London Heathrow, combines the features found in the Redkite PDS Course Management and PDS Tracker systems with some new in-built management functions empowering event organisers to plan, monitor and report training needs and outcomes ensuring the timely completion of training against time critical milestones for all stakeholders. Robust import and export processes facilitate the exchange of information between systems for international and multi-agency stakeholders to ensure all parties have up-to-the-minute information to harmonise their staff training with mission critical objectives. In addition to providing robust functionality, the highest levels of security have also been incorporated. As a web based solution hosted on the Redkite secure hosted server ORBIT has been rigorously tested using independent commercial penetration testing methodologies and has met the required standards.

Operational success
On xxxxxxxxxx 20xx ORBIT passed all acceptance tests and the system went 'live' on schedule. ORBIT was then used in accordance with requirements and, as planned, at around 05.49 am on June 4th 2014 the first passengers to be welcomed to T2 arrived on a Star Alliance United Airlines flight from Chicago On June 23rd 2014, T2 was officially opened and named ''The Queens Terminal'' by HM The Queen accompanied by HRH Duke of Edinburgh.

On-going
London Heathrow's T2, "The Queens Terminal" will become a central hub for Star Alliance airlines and, as part of a staggered programme, all Star Alliance airlines will relocate to T2. The Star Alliance members are Aegean Air, Air Canada, Air China, Air New Zealand, All Nippon Airways, Asiana Airlines, Austrian Airlines, Brussels Airlines, Croatia Airlines, EgyptAir, Ethiopian Airlines, EVA Air, LOT Polish Airlines, Lufthansa German Airlines, SAS Scandinavian Airlines, Singapore Airlines, South African Airways, Swiss International Airlines, TAP Air Portugal, Thai Airways International, Turkish Airlines, United Airlines, US Airways. In addition to the Star Alliance group T2 will also be used by airline operators Aer Lingus, Germanwings and Virgin Red.

Do you have a similar need?

If you have a similar need then please get in touch today.